

# <u>Day Bus Trips</u> General Info, Bus Pickup Locations, Cancellation / Refund Policies

# Seat(s) On Sale For Day Bus Trips

- Each day bus trip will open up for sale 45 days prior to the departure date of the trip.
- Seats on the day bus trip(s) can only be purchased through the <a href="http://aeskiclub.com">http://aeskiclub.com</a> website after logging in with your membership information.

## **Bus Pick Up Locations:**

- Day bus trips pick up club members from **TWO** locations:
  - Exit 21 off I-91 (Middletown): "Park and Ride" Commuter Lot on Industrial Park Road off Rte 372. \*\*
     NOTE: This is NOT the commuter lot right off the highway exit ramp on Rte 372. \*\*
  - Exit 38 off I-91 (Windsor): "Park and Ride" Commuter Lot on Poquonock Ave (Rte. 75)
- The bus DEPARTS from the pick up locations at a specific time for each trip as designated on the day bus trip confirmation (approximately 6:00am from Exit 21 & 6:30am from Exit 38).
- The bus departs from the ski resort between 4:00 pm 4:30 pm (typically).
- Link to the directions to the day bus trip pick up locations: <a href="http://www.aeskiclub.com/pdfs/DayBusTrip-ParkingDirections.pdf">http://www.aeskiclub.com/pdfs/DayBusTrip-ParkingDirections.pdf</a>

#### **General Information:**

- All trip participants MUST BE AE SKI CLUB MEMBERS. We do not allow any guests on our day bus trips.
- Our day bus trips are family friendly, club members of all ages are welcome.
- Anyone who is under the age of 18 must be accompanied by a parent or guardian (who is also a member of the AE Ski Club) on any day bus trip. If needed, a parent or guardian (who is also a member of the AE Ski Club) who does not ski can take the bus for the "bus only" price.
- The club provides a morning snack on the bus ride to the ski resort (typically bagels -n- cream cheese or muffins or donuts).
- Movies are shown on the trip for your viewing pleasure!
- The bus DOES NOT stop for food on the ride home.

#### **Cancellation Policy:**

- Please contact the trip leader as soon as you know you (or someone in your group) will be canceling from the trip, even on the morning of the trip.
- If the cancellation is made 7 days (168 hours) or more from departure date/time, you will receive a full refund of what you paid for the seat(s) that you are canceling.
- If the cancellation is made less than 7 days (168 hours) from departure date/time you will receive NO REFUND.
- Not showing up for the bus on the day of the trip is considered a cancellation. See policy above for a cancellation made less than 7 days from departure date/time.

### **Refund Policy:**

Refunds for day bus trips will typically not be processed until after the day of the trip. Please allow up to 3 to 4 weeks from date of the trip for refunds to be processed by the trip leader and club board of directors.

#### **Required Documentation:**

Some of our bus trips are run in conjunction with CT Ski Council Awareness / Discount ticket days, therefore you should be sure to **bring the AE Ski Club Membership card(s) for yourself and all the members in your group**. You may also need one other form of ID (typically a driver's license).